Change Agent 007

Walking Through Change With Volunteers

HOSPICE of WICHITA FALLS®

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Change:

- replacing something, especially something of the same kind that is newer or better
- make something different

How do Volunteers Really Feel About Change?

Staff Changes

Town Hall

"She's just not that friendly"

Intentional Relationships

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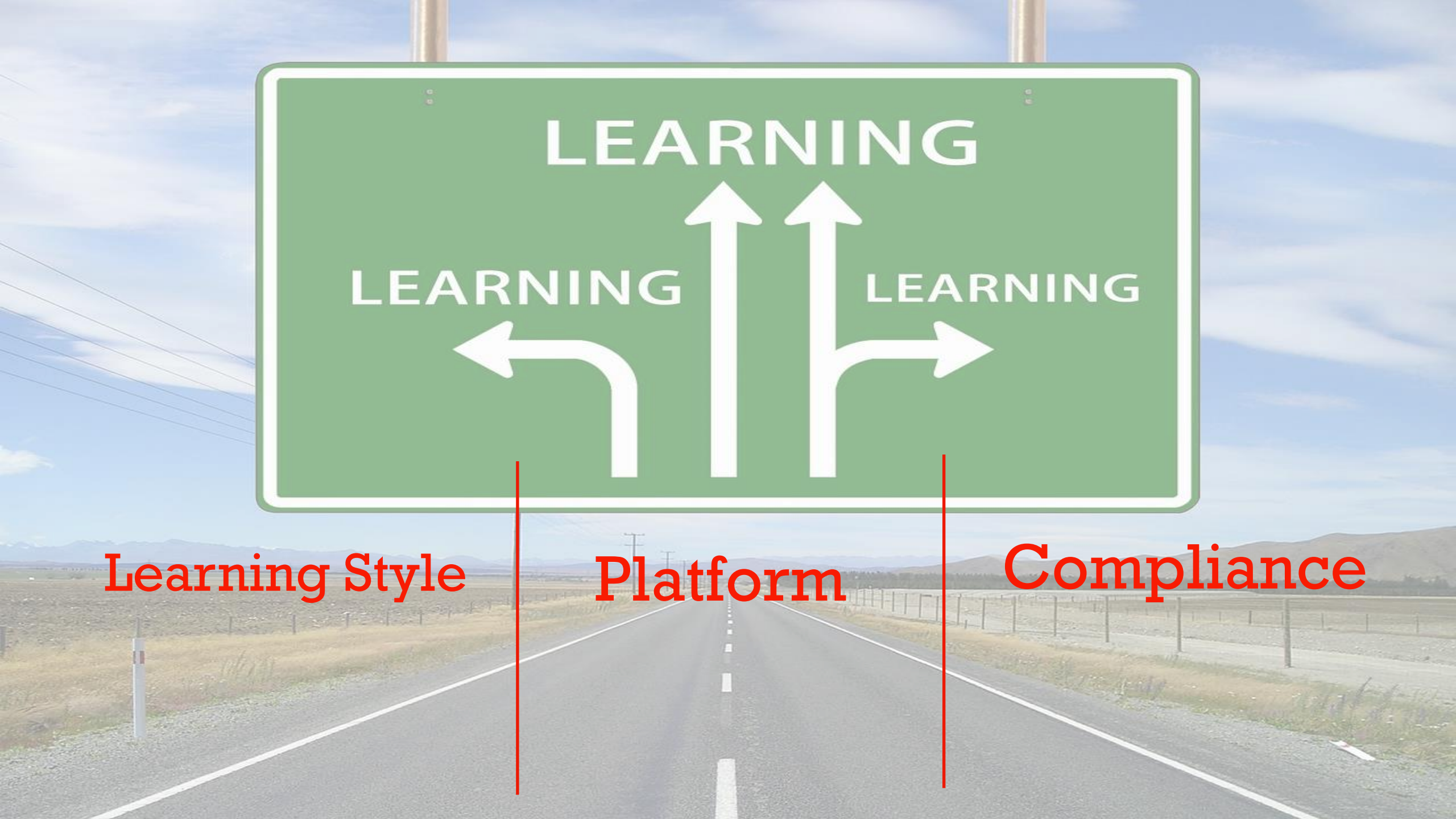
Training


LEARNING
LEARNING
LEARNING
Learning Style
Platform
Compliance

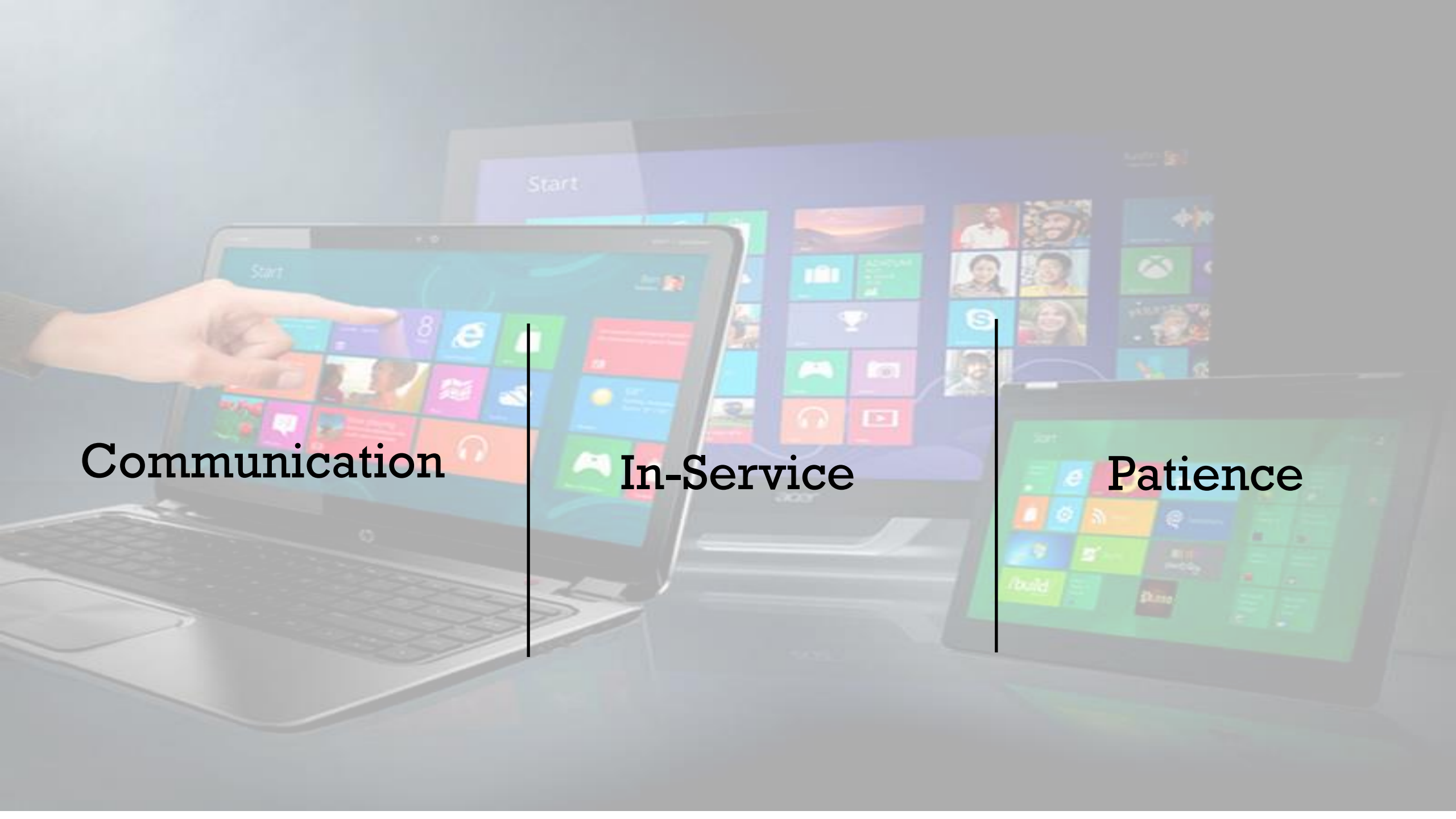
Pandemic

Engagement

Weekly Zoom
"meetings"

Comfort
Check in calls

Volunteer Software



Communication

In-Service

Patience

New Inpatient Care Center

New Volunteer Duties

Get them Excited!!

Utilize Volunteers for New Training

Thank you!
Questions?

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Society for Healthcare Volunteer Leaders

Breakout Session Evaluation