

Thursday, March 21



8:00 am – 5:00 pm
Registration open

Germantown Registration 1
(ALL)

9:00 am – 10:00 am

First Time Attendees Session

Germantown 4
(ALL)

Facilitator Training

Edgehill

10:15 am–11:30 am

Preparing for TJC Survey

Maryellen Brady

Sylvan Park
(HVL)

Responsible Buying is Good Medicine

Lilly Stamets

Germantown 4
(HVL)(GS)(VOL/AUX)

But We've Always

Alex Seblatnigg

Edgehill
(HVL)

11:45 am – 12:45 pm

**Lunch, Opening Ceremony,
State Roll Call**

Germantown 2 & 3
(ALL)

1:00 pm – 2:30 pm

Keynote - Dr. Robert Campbell (ALL)

Germantown 2 & 3

Joint Commission Regulatory Readiness

2:45 pm – 4:00 pm

Networking Sessions:

Healthcare Volunteer Leader

Germantown 1

Retail

Germantown 4

Volunteer/Auxiliary

Sylvan Park

4:15 pm – 5:30 pm

A Little Extra Courtesy Goes a Long Way

Melissa Kubu

Germantown 1
(HVL)(GS)(VOL/AUX)

**Mental Intelligence Theory &
Group Interview Activities**

Rebecca Griffeth & Sarah Walker

Germantown 4
(HVL)

Veterans Serving Veterans

Tina McDowell & Lisa Makara

Sylvan Park
(HVL)

5:45 pm – 6:30 pm

SHVL Annual Meeting
(HVL, GS)

The annual meeting of SHVL General Membership. Business includes election of officers and proposed bylaw changes.

Germantown 2 & 3

6:30 pm – 7:30 pm

President's Reception for SHVL Members
(HVL, GS)

After the Annual Meeting, join SHVL President Michelle McCann and SHVL Board members for cocktail hour.

Wedgewood

Dinner on Your Own

Enjoy Nashville!

Thank you to Kilbourne & Kilbourne for being the Sponsor of these Daily sheets!



Target Audience Designations These are intended to be a tool only. All sessions are open to all attendees.

(HVL) = Directors/Managers/Coordinators of Healthcare Volunteer Programs

(GS) = Gift Shop/Retail Managers

(VOL/AUX) = Volunteers & Auxilians