



Society for Healthcare Volunteer Leaders

Who we are

The Society for Healthcare Volunteer Leaders (SHVL) is a professional membership group for leaders of volunteers within healthcare organizations and hospital retail/gift shop managers. SHVL is led by members who voluntarily serve on the Board, either elected at the annual meeting or appointed by the Board President. SHVL hosts the largest and most comprehensive Vendor Show of its kind, in conjunction with its annual leadership and education conference. Networking, professional certification, and recognition for contributions to healthcare are only some of the benefits volunteer leaders may receive from becoming part of our association.

Our Mission

To provide mutual support, recognition, and educational development to all those involved with volunteerism in healthcare organizations.

Our Vision

To be the catalyst that fosters the continual growth and innovative development of healthcare volunteerism.

Our Values

SERVICE

We serve with passion. Whether enabling the service of our volunteers or our own service of leadership to those around us, we dedicate ourselves to deliver excellence in all that we do. Service is at the very heart of who we are.

HONESTY

We lead with integrity, act with accountability and communicate with transparency.

VISION

We continuously evaluate our methods and processes, embracing innovation and seeking progress at every opportunity.

LEARNING

We believe that educational development is the cornerstone of great leadership and the catalyst for all growth. We challenge ourselves to become life-long learners and constantly promote skill development in others.

Providing connections: What we do

To meet the ever-changing challenges of healthcare, increasingly, volunteer leaders need to be connected. They need connections to colleagues who've faced the challenges they face, connections to leading-edge ideas and information, and connections to resources. SHVL meets those needs by networking its members and resources. Whether face-to-face at our annual conference, via social media, member networking conference calls, our newsletter or through our expanding website; making the connections volunteer leaders need, when they need them is our number one priority.



Society for Healthcare
Volunteer Leaders

Our Purpose

- ~ To increase the knowledge and enhance the skills of individual members.
- ~ To emphasize the value of qualified leaders of volunteer services by establishing and maintaining professional standards and ethics.
- ~ To be a resource of support and information to leaders of healthcare volunteer services and healthcare retail managers.
- ~ To attract new persons and retain skilled persons in the field of volunteer services administration.
- ~ To promote leaders of volunteer services as integral members of the health care team.

Our Partners

- ~ Healthcare Auxiliary Leaders
- ~ Healthcare Volunteers
- ~ Conference Sponsors
- ~ Conference Vendors

Where we're going

The SHVL Strategic Plan reflects a commitment to our members to provide them with newly developed resources and professional connections that will empower them to perform at a higher level, growing their departments and providing a meaningful service experience for their volunteers. Our Strategic Plan is our roadmap, providing us with accountability and direction with flexibility to adapt in response to changes in healthcare and streamlined operational models.

Our Plan for the Future ~ Our Strategic Pillars

- ~ **Strategic** - lead with a Strategic and Effective Professional Organization
- ~ **Honest** – provide Transparent Fiscal Responsibility
- ~ **Value** – deliver Superior Value for Members
- ~ **Learning** - offer Maximum Educational Impact for Members

Join us

- ~ Visit us online to learn more!
 - ✓ Become a member
 - ✓ View Certification requirements
 - ✓ Contact our VP of Membership for more information

www.shvlonline.org