

Phased Return to Volunteer Plan

Volunteers not considered higher risk by CDC

COVID Training

- Review COVID Training online at www.stelizabeth.com/currentvolunteers and complete the answer sheet, included with this communication for your convenience
- Available beginning June 8
- This must be completed prior to your return and will be noted in your volunteer record

Phase 1

- Invitation to assist in guest centered positions such as guest/patient check-in at the Information Desk or delivering patient mail to nurse's stations
- These positions are open to adult, college, and high school **volunteers that are NOT considered higher risk by CDC guidelines** - see attached
- *Estimated Timeline:* June 15
- **If you are interested in returning to volunteer in one of these new/temporary volunteer positions, please contact the Volunteer Services office at your preferred facility to determine the role that would be best for you, a schedule, and a start date**

Phase 2

- Invitation for current volunteers, including those considered higher risk by CDC guidelines, to return to your volunteer position(s) in low-contact patient care areas or assist in guest centered positions from Phase 1
- Departments will be responsible for determining when volunteers are needed based on patient and visitor volumes
- *Estimated Timeline:* July 6
- **Please wait for communication from the Volunteer Office prior to returning to your previous volunteer role or schedule, even after July 6**
- **If you chose to return in June to a guest centered position, please discuss with Volunteer staff whether you will continue in your guest centered role or switch to a previous volunteer role. Please consider that the guest centered roles are new responsibilities that Volunteer Services is committed to covering and any assistance in doing so is much appreciated**

Phase 3

- Invitation for current volunteers to return to your volunteer positions in high-contact patient care areas
- Departments will be responsible for determining when volunteers are needed based on patient and visitor volumes
- *Estimated Timeline:* August or later
- **If you chose to return in June to a guest centered position, please discuss with Volunteer staff whether you will continue in your guest centered role or switch to a previous volunteer role. Please consider that the guest centered roles are new responsibilities that Volunteer Services is committed to covering and any assistance in doing so is much appreciated**

St. Elizabeth Volunteers are passionate about their role in making a positive difference in the patient experience.